

## **East Dallas Veterinary Clinic; Medication Policy**

Please respect we have thoughtfully crafted this policy with our best intention to provide our beloved pet community with the care they deserve, while maintaining the tools our staff and doctors need to provide the best care for your pet and adhere to regulatory guidelines. We look forward to the time that technology platforms and regulations advance within the veterinary space, so that your experience and options with medications are similar to that of your human doctor. On the back of this sheet you will find links to industry information that will educate you further regarding the state of medication access in the veterinary space.

Sincerely,

Dr Ellsworth and staff

### **We are pleased to provide 3 options for you to manage your pet's prescriptions!**

1. **IN CLINIC:** we offer quick pick up service here for most medications and diets for the best and fastest option. Refills can be easily requested through our app, website, or phone call.
2. **ONLINE/HOME DELIVERY:** we have selected an online pharmacy platform accredited to provide safe medications and keep your pets medical records complete, in a way that is convenient for you to order easily, receive at home—AND is price competitive with online options.
3. **PRESCRIPTION ONLY:** we are pleased to provide your pets prescriptions \*emailed to you, or written for you to pick up if you prefer any other way than listed above to obtain your pets medications. *\*controlled substance prescriptions are legally limited to written only*

Scan here for refills-

Website chat, "Ava":

Clinic App:

EDVC online pharmacy:

East Dallas Veterinary Clinic

214.328.9935

[www.eastdallasvetclinic.com](http://www.eastdallasvetclinic.com)

The FDA and AVMA recognizes the importance of educating pet owners regarding the regulations regarding client patient relationship and counterfeit suppliers/medications, in protecting pet owners and their pets. The educational material developed by both can be found below, and on our website:

[Www.eastdallasvetclinic.com](http://www.eastdallasvetclinic.com) , the pharmacy tab

<https://www.fda.gov/animal-veterinary/animal-health-literacy/need-pet-meds-protect-yourself-and-your-pet-be-website-aware>